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### *Most Frequently Asked Questions*

- ❖ **HOW DO I BOOK?** We ask for a deposit by check or credit card. This non-refundable deposit secures your wedding date, location, & applicable vendors. We will then send you a contract for signature. You have five days to review the contract & send it back with your signature.
- ❖ **HOW DO I PAY?** We work out a monthly payment plan for you, with no interest. All payments are by check & are due on the 1st of each month. The last payment is due on the 1st of the month prior to your wedding date.
- ❖ **WHEN DO I GET MY WEDDING COORDINATOR?** You will receive your own personal wedding coordinator after the 1st monthly installment has been processed...( this may take up to 4 weeks after signing the contract) She will work with you to set up a tasting day or a vendor day depending on your Wedding Collection. She will also help you with your timeline, event layout, & will be there on the day of your event. You can always contact our Event Manager with any questions.
- ❖ **DO I GET TO TASTE THE FOOD?** Yes, your coordinator will help you pick one of our caterers & cake vendors. You can have up to four people come to a tasting where you will experience our caterer's tasty meals & scrumptious cakes, pies, or cupcakes. There is a charge for additional people. Because our vendors are so amazing, tastings & vendor days are on weekdays only, November through April at your convenience.
- ❖ **IS THE MENU FLEXIBLE?** Yes, in most cases our caterers can accommodate you. There may be an extra charge. Vegetarian, vegan, and gluten-free options are available upon request and may incur an additional charge.
- ❖ **WHAT IS DAY OF EVENT INSURANCE?** This is a policy that protects you & Arrowhead Pine Rose Cabins in case anything should happen. It costs approximately \$1.50 per person & is required for every event. It is due one month prior to your event. Your homeowner's policy can usually supply you with a one day policy or you can go online to [www.TheEventHelper.com](http://www.TheEventHelper.com).
- ❖ **WHAT ABOUT ALCOHOL?** We have no corkage fee for alcohol. We do require that you use our licensed bartenders. Our bartender is done no later than 10:00PM on Friday & Saturday and 9:30PM Sunday through Thursday. You can bring your own champagne at no charge for a "pop and drop".
- ❖ **CAN I DECORATE?** Yes, we love creative couples! You may use any décor of your choosing as long as no harm is done to the venue or forest. Please note, anything you put up needs to be taken down by your check-out time. We also have staff personnel available for hire to help with decorations & set up.
- ❖ **HOW LONG DO I HAVE THE VENUE?** We are one of a kind because we are an overnight venue. Check-in is at 1:00PM and check-out is at 10:00AM the following day.
- ❖ **WHAT TIME DO WE STOP THE WEDDING?** Our events usually run about six hours with ceremonies beginning between 4:00PM & 5:00PM. Your event must end by 10:00PM on Friday & Saturday & 9:30pm Sunday through Thursday.
- ❖ **DO I HAVE TO USE YOUR DJ?** Yes. Because we have such a unique venue, it is equipped with a very special sound system. We want to make sure you have the best experience possible. Our DJ is specialized for our site & knows how to run a wedding. Of course you pick your own playlist. You are also welcome to have singers or acoustic instruments, but we cannot allow amplified instruments or drums of any kind.
- ❖ **WHAT CAN I REMOVE FROM MY PACKAGE?** You are able to remove the following services from the package and you will receive a credit off the total collection price: wedding cake and officiant. Please ask your wedding consultant for a customized quote. Of course, you can always add to your Wedding Collection.

*A more complete F&AQ's that can be emailed upon request*